



## PROCESS DEVELOPMENT & MAPPING

### INTRODUCTION:

Heritage Logistics Group (HLG) has refined its techniques of collecting and documenting Process. We have also created very informative work and process maps that help communicate what currently exists, how it might change or be improved, and what a strategic look might be.

### THE BASIC STEPS:

- STEP 1: Identification of current processes and its map.
- STEP 2: Brainstorm changes that can improve the current process, and map that.
- STEP 3: Brainstorm strategic goals and objectives, document the process needed to achieve that and map it out.

### CURRENT PROCESS:

### CHANGED PROCESS:

### STRATEGIC PROCESS: